



PARTNERING FOR YOUR SUCCESS

PayFWDs & KYCUL Join Forces to Elevate Your Payroll Experience

PayFWDs is thrilled to be the official partner of the KYCUL as their preferred payroll provider! Based in the heart of Louisville, PayFWDs is committed to delivering consultative and personalized payroll solutions tailored specifically to the needs of KYCUL members. It is an honor to partner with an organization that shares our commitment to excellence and innovation.

KYCUL MEMBER BENEFITS

- ✓ **Exclusive discount on all payroll processing**
- ✓ **Receive a 3% rebate back on the total annual payroll processing spend**
- ✓ **Access to industry leading payroll technology**
- ✓ **Single point of contact for support**

The PayFWDs team is dedicated to providing responsive support and guidance every step of the way. Whether you have questions about payroll processing or need assistance navigating payroll taxes – our team is here to help and ensure a smooth and stress-free experience.

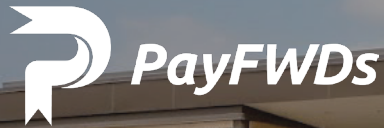
TRUSTED BY CREDIT UNIONS ACROSS THE LEAGUE



Ready to experience the PayFWDs difference?

Contact Jack Crowdis to learn more!

PayFWDs.com • 502.714.9987 • jcrowdis@payfwd.com



NKFCU'S SUCCESS STORY WITH PAYFWDs



CHALLENGE

Inefficient payroll transitions with long wait times, lack of support, and an impersonal approach from their previous provider. The process was time-consuming and frustrating, requiring long hold times for assistance.

SOLUTION

We provided a seamless, hands-on transition with personalized customer service. We proactively gathered data, assisted with every step of implementation, and ensured a smooth transition—**even during a challenging Q4 switch.**

KEY RESULTS



50% Less Time Spent on implementation compared to past transitions.



Immediate Support with **no long hold times.**



User-Friendly Platform making payroll easier for admins and employees.



Proactive Error Checks preventing costly payroll mistakes.



Dedicated Team offering continued post-implementation support.



"The transition was so much easier than we expected. PayFWDs was hands-on every step of the way, catching errors before they happened and providing the kind of customer service we never experienced with our previous provider. Their support continues well beyond implementation."

Northern Kentucky Credit Union